



## MEMO – COVID-19

To: All eComX clients  
Date: 17 April 2020

Dear client,

The Lockdown that President Ramaphosa called for has now been extended up to and including Thursday 30 April 2020.

Pending further decisions by government, normal working conditions could probably only be considered by Monday 4 May 2020.

On 15 April 2020 our board assessed the eComX situation for the foreseeable future and feel comfortable that we would continue servicing all our clients, including any emergencies which may occur.

For easy reference, I repeat part of my letter sent on 24 March 2020:

We are fortunate to be able to continue to operate in these times, as we fall under the “Essential Services” category, to keep the IT Infrastructure running for our clients.

We will all be available on our phones and email for remote support.

We have arranged the needed CIPC permits to travel for an emergency.

We will continue to work from Monday to Friday, from 08:00 to 16:30, just from home.

Stay safe, and good luck with this difficult time ahead.

Please see below list of contact details for the eComX team.

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Thank you

**Helmut Schling**